



Cyntegrity Germany GmbH

# RBM EVALUATION CHECKLIST

VERSION 2.7

DECEMBER 3, 2014

Prepared by:  
Artem Andrianov, PhD MBA

## Risk-Based Monitoring (RbM) Service Checklist

A checklist for evaluation of how genuine an RbM service is.

---

### Overview

The RbM checklist ensures that a service provider applies GCP and RbM best-practice criteria in the centralized monitoring approach.

---

### Overall

- Is RbM data-driven and evidence based?
  - Does RbM include the information from the main recording systems of a trial: CTMS, EDC, pharmacovigilance, lab data, etc.?
  - Does the RbM analysis run on a regular basis during a trial?
  - Is the risk mitigation strategy prepared before a clinical trial starts?
  - Is the protocol adapted to the centralized monitoring approach?
- 

### Risk mitigation strategy

- Does the monitoring plan describe the centralized monitoring approach, the percentage of on-site and centralized monitoring, and the underlying decision criteria? Does the monitoring plan show, which approach is applicable to which situation?
- Does the risk mitigation strategy include such risk families as
  - safety,  protocol compliance,  timelines,  trial-specific risks,  sponsor-specific risks, and  fraud detection?
- Does the risk mitigation strategy include corresponding Key Risk Indicators (KRIs), Key Performance Indicators (KPIs) and Key Quality Indicators (KQIs)?
- Were the KRIs, KPIs, KQIs validated? Do any validation documents and test reports exist?
- Were the expectations and thresholds for the KRIs, KPIs, and KQIs clearly defined? Were the assumptions clearly documented?
- Was a plan prepared about regular assumptions and thresholds review during a trial?
- Is it defined in SOPs or SWIs who is responsible for the review and adaptation, if needed, of the assumptions, KRIs' weights? How frequently?

---

## Technology

- Does technology used for RBM integrate data from multiple recording systems? (e.g. CTMS, EDC, IVRS etc.)
- Does the technology include customized alert capabilities?
- Does the technology provide trending capabilities?
- Does the technology provide actionable TODO plan for mitigation of risks?
- Does the technology integrate the experience of CRAs and study teams?

---

## Data quality (KQIs)

- Is clinical data quality assessed in the RbM procedure? How frequently? Based on which Key Quality Indicators (KQIs)?
- Was a person defined, who will be responsible for review of data quality? How regular will the data quality review occur?
- Are the KQIs development dynamics and/or forecast models included in the data quality assessment?
- Is it defined in the monitoring plan, which communication channel is more appropriate for CRAs in which situation?
- If any RbM IT tools are in use, are those validated and CFR 21 part 11 compliant?

---

## Site performance monitoring

- Is the assessment of site performance part of the risk-based approach?
- Is the assessment actionable, i.e. does a to-do plan exist which could be executed if something goes wrong?
- Are the sites involved in the performance and quality assessment, do they get feedback, is the process transparent to them?

---

## Data quality assessment

- Are the quality thresholds defined and validated before a trial starts?
- Is an action plan prepared if the data quality starts getting worse?
- Is it clear enough, which data quality benchmark a trial targets, e.g., which confidence intervals? Based on which assumptions?
- Is the information from previous similar trials incorporated in the assessment of the quality criteria of the upcoming trial?

---

## RbM process integration

- Does a process integration plan exist for the adoption of the RbM approach within a CRA team?
- Has the role of a central monitor (cCRA) been defined?
- Do CRAs receive appropriate training on the RbM approach?
- Does a plan exist, how to deal with resistance in the team?
- Is a team of “early adopters” among CRAs involved in process definition and integration?
- Are regular follow-up meetings planned during a trial?

---

## Audit and archiving

- Is it possible to export risk management information at the end of a clinical trial? When, which and by whom was a risk identified and which actions were taken accordingly?
- Was the communication in the CRA team about the risk mitigation documented and available for a potential audit?
- Will the risk management information be exported for archiving purpose? For how long?
- Will subsequent clinical trials benefit from the lessons learned in upcoming trials? How will be the experience documented and in which format will it be available in the next trials?